

Responding to a request made 21st September 2016 regarding interruptions to the water supply for East Hoathly, South East Water has replied:

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Thank you for taking the time to email our Customer Service Department on 21st September 2016 regarding Interruptions to the water supply for the above area.

Having looked at our records the number of burst over the last 4 years is very small with only two recorded in 2012 and one in 2010 and one in 2008.

Along Buttsfield Lane itself there has been a cluster of bursts (5) outside of No.11, but there again the last was recorded in 2008.

In 2015 we did commission a new reinforcement main, a second feed into the centre of East Hoathly, which residents would have been aware of as our comms team would have kept the Parish Council informed on what we were doing.

East Hoathly is at the end of a long distribution system. The new main was installed to provide a back-up supply should one supply fail due to a burst, therefore any interruption should have been of short duration

I hope this information is of some use to you however, If you have any other information, please contact us on 0333 000 11 22.

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But the record of recent water supply interruptions recorded by villagers on the East Hoathly facebook is remarkably different to their report:

